



To make the experience reassuring for everyone, **we will develop new habits during our care.**

We count on you to apply them from your first appointment and are at your entire disposal if needed.

## OUR SERVICES...

### ✓ ALL OUR TREATMENTS ARE AVAILABLE AGAIN

With the exception of duo treatments.

>> Changing rooms, showers & wellness will be available under certain conditions.

## BEFORE YOUR TREATMENT...

- Care is by appointment only. You can book your treatments by phone **+32 (0)2 655 74 66** or by mail [spa@martinshotels.com](mailto:spa@martinshotels.com).
- Please note that you must come alone to your appointment.
- If you experience any symptoms (fever, cough, shortness of breath, sore throat, headache, loss of taste or smell), we will ask you to cancel your appointment.



## AS SOON AS YOU ARRIVED...

- Entrance is through the Spa reception, via the staircase of the tower or via the gangway, avoid the elevator if possible or take it alone.
- Please wash/disinfect your hands at the entrance and exit (disinfectant gel available).
- Wearing a mask is mandatory to move around the hotel.
- Please announce yourself at the Spa reception, the payment of the treatments will be made on your arrival (payment by cards).
- Access to the relaxation area is no longer available, the practitioners will pick up you at reception.



## DURING YOUR SESSION...

- The practitioner welcomes you with a smile behind her mask. Avoid hugs and handshakes.
- The mask must be worn throughout the session and can be removed for facial treatments (disposable masks available).
- No management questionnaire will be filled out, the practitioner will dialogue directly with you.



## AT THE END OF THE SESSION...

- The practitioner will properly clean and disinfect the booth, treatment table and equipment used before welcoming the next client.
- The products are always available for sale, don't hesitate to ask your practitioner!



Thank you and see you soon.

[www.martinspa.com](http://www.martinspa.com)

